URBAN MUNICIPAL

CA3 ON HWI68 AS6 1998-1999



JUL 19 1999

# annualreport

A REPORT OF THE HAMILTON-WENTWORTH DISTRICT HEALTH COUNCIL 1998-1999

# **Report of the Chair and Executive Director**

District Health Councils (DHCs) of Ontario are redefining themselves in the wake of restructuring and reform in the health system. For some twenty-six years, DHCs have provided a forum for commu-

nity members to have a say in how health dollars should be spent in their communities. Increasingly, DHCs are working with community partners in the health and social services sector to influence a sustainable network of services for the health and well being of all citizens.

The District Health Council system was restructured in 1998/99. Outcomes of restructuring included an equity funding formula for DHCs, the submission of annual operating plans to the Ministry of Health and enhanced accountability mechanisms for both DHCs and the Ministry.

Annual operating plans describe both the Ministry mandated activities of the District Health Council and community generated planning initiatives. This latter development explicitly acknowledges the responsibility of DHCs to respond to local planning issues.

Planning highlights in the past year include:

- criteria for siting long term care beds
- community recommendations to address the difficulties vulnerable persons experience when they do not have a valid health card with them but are eligible to receive services
- a framework to enhance access to health services for French speaking persons in Hamilton-Wentworth
- strategies to enhance recreation, social and employment opportunities for people with serious mental illness

In addition, the Hamilton-Wentworth District Health Council (HWDHC) provided planning support and advice to discussions on enhancing physician services across the Region, reducing pressures on hospital emergency rooms, identifying short term opportunities to place long term care patients in the community, improving supported housing opportunities for persons with mental health challenges, and identifying barriers to community learning opportunities for future health care professionals.

Ongoing planning activities launched in the past year include:

- development of integrated service plan for addiction services in Hamilton-Wentworth
- an annual health system review assessing how well Hamilton-Wentworth is achieving health goals
- Y2K contingency planning in the health care sector
- participation in mental health reform tables for Hamilton and surrounding areas.

The challenges and opportunities for the Hamilton-Wentworth District Health Council are both considerable and exciting. Solutions to gaps and pressure points in the system require all of us to put the consumer first, to build solutions on best practices, and to consider the impact of change in one part of the system on another. Considerable will is required at the local level to plan how resources already allocated to the community can be maximized for optimal health outcomes. In addition, the DHC will continue to participate in provincial and national policy and program initiatives related to health planning Currently, the DHC participates in a national reference group identifying appropriate indicators that will permit comparisons across communities for health system performance and health status outcomes.

Finally, we want to thank our colleagues on Council and Staff, and the volunteers who have contributed significantly to Council planning activity. At the Council this year, we said goodbye to Leslie Higgins and Don Lamont. We welcomed new members Pat Brennan Gertrude Cetinski, Bill Cooke, Josie Digiacinto, Bill Kelly, Ted McMeekin, Kevin Smith, and Bruno Vedelago. Council's work would not have moved forward without the commitment of all those dedicated to health planning in a spirit of collaboration and cooperation. We look forward to another year of challenging work in the interests of the Hamilton-Wentworth community.

Philomena Newberry, Chair

Marion Emo

Marion Emo, Executive Director



Philomena Newberry, Chair and Marion Emo, Executive Director

Each year the Hamilton-Wentworth District Health Council (HWDHC) publishes reports on health and planning issues. Copies of these reports are available from the Health Council.

# Emergency Services (District Planning)

Overview of Pre-Hospital and Hospital-Based Emergency Services in Hamilton-Wentworth, April 1998

# **Emergency Services** (Regional/Central West Planning)

- Central West Emergency Health Services Advisory Committee Planning Objectives for 1998/99, March 1999
- Overwhelmed Emergency Departments and the Utilization of Ambulance Redirect in Central-West Ontario, A review of Causes and Strategic Directions, December 1998
- Sentinel Events Pilot Study: Introducing A Needs-Based Planning Methodology for Emergency Services in Central West Ontario, April 1998
- Ambulance Diversion Practices in Ontario: A Review of Existing Protocols for Ambulance Diversion of Critical Care and Emergency Patients, April 1998

# **French Language Services**

- French Language Service Plan Demand Study, February 1999/ Plan des services en français: Étude de la demande, février 1999
- Profile of the French Speaking Population in Hamilton-Wentworth, February 1999/ Profil de la population francophone de Hamilton-Wentworth, février 1999
- Inventory of French Language Resources in Hamilton-Wentworth, January 1999/ Répertoire des ressources offertes en français dans Hamilton-Wentworth, janvier 1999

# Institutional Feath

- Hospital Operating Plan Review Background Report, April 1999
- The Hamilton Hospital System within the Context of Rural and Northern Framework Policy and the Development of Hospital Networks in Central West Region, Discussion Paper, October 1998
- 1998–99 Hospital Operating Plans Review, June 1998
- Hospital Operating Plan Review Background Report, April 1998

Ce rapport est disponible en français

# **Auditors' Report**

To the Directors of Hamilton-Wentworth District Health Council

We have audited the balance sheet of Hamilton-Wentworth District Health Council as at March 31, 1999 and the statement of revenue and expenses for the year then ended. These financial statements are the responsibility of the Council's management. Our responsibility is to express an opinion on these financial statements based on our audit.

We conducted our audit in accordance with generally accepted auditing standards. Those standards require that we plan and perform an audit to obtain reasonable assurance whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In our opinion, these financial statements present fairly, in all material respects, the financial position of the Council as at March 31, 1999 and the results of its operations and the changes in its financial position for the year then ended in accordance with generally accepted accounting principles.

Selvettes Louch LLP

**Chartered Accountants** 

May 10, 1999

# **Balance Sheet**

as at March 31, 1999

	1999	1998
ASSETS		
CURRENT		
Cash	\$ 536,126	\$ 492,854
Short-term investments	336,085	324,707
Accounts receivable	662,085	277,664
	\$ 1,534,296	\$ 1,095,225
LIABILITIES		
CURRENT		
Accounts payable and accrued liabilities	\$ 140,397	\$ 59,203
Advance funding	103,800	-
Due to Ontario Ministry of Health (Note 3)	102,512	61,543
Due to Special Task Force Studies (Note 4)	1,187,587	969,479
	1,534,296	1,090,225
EQUITY		
Working capital retained	-	5,000
	\$ 1,534,296	\$ 1,095,225

# **Statement of Revenue and Expenses**

year ended March 31, 1999

	1999	1998
REVENUE		
Ontario Ministry of Health	\$ 1,074,313	\$ 556,07
Less capital funding	68,923	
	1,005,390	556,07
EXPENSES		
Salaries	577,813	281,27
Fringe benefits	86,782	51,15
Office rental	113,193	95,64
Bank charges	1,411	,
Printing and stationery	21,508	14,63
Postage	6,382	3,86
Telephone and fax	7,381	4,74
Meetings	8,360	6,61
Travel	,	_,
- Council	3,394	3,67
- Staff	9,412	6,82
Audit, legal and accounting	9,000	4,76
Consulting fees	53,302	4,59
Memberships and journals	3,042	9,09
Insurance	845	84
Office equipment rental	14,750	11,40
Legal	792	
Miscellaneous	460	50
Professional development	3,037	
Council development	1,364	
Advertising	5,130	2,46
	927,358	502,098
EXCESS OF REVENUE OVER EXPENSES B	EFORE	
THE UNDERNOTED	78,032	53,980
OTHER INCOME		
Interest income – net of bank charges	24,480	7,56
	102,512	61,54.
INTEREST INCOME		
Net due to Ontario Ministry of Health (Note 3)	(24,480)	(7,563
EXCESS OF REVENUE OVER EXPENSES		
Due to Ontario Ministry of Health (Note 3)	\$ 78,032	\$ 53,986

APPROVED BY THE BOARD

V. Newho \_\_\_\_\_ Director
Marion Emo Director

# Long Term Care

- Advice to Ministry of Health on New Long Term Care Facility Beds for Hamilton-Wentworth, March 1999/ Conseils au ministère de la santé sur les lits de soins de longue durée dans Hamilton-Wentworth, mars 1999
- Overview of Recommendations from District Health Council's Long Term Care Multi-Year Plan and Annual District Service Plan, February 1999
- Towards a Framework for Evaluating Long Term Care Services, January 1999
- Inventory of Long Term Care Services, January 1999

# Mental Health (District Planning)

- Meaningful Activity and Planning & Services (MAPS) in Hamilton-Wentworth, December 1998
- Employment Ventures: Enhancing Employment Opportunities for Mental Health Consumers in Hamilton-Wentworth, December 1998
- Mental Health Operating Plan Report -Hamilton Psychiatric Hospital, August 1998
- Community Mental Health Program Health Operating Plan Review Report, August 1998

# Mental Health (Regional/Central West Planning)

- 1998/99 Community Health Program Operating Plan Review Report, June 1998
- Central West Mental Health Planning Assessment of Team Approach, June 1998

# Other

■ 1998–99 District Health Council Operating Plan, November 1998

# Submissions

- Emergency Room Redirect, response to January 12th 1999 edition of W5, January 1999
- "MUMC Heart Attack Death Rates Highest Among Area Hospitals", February 26, 1999 response to Hamilton Spectator article March 3, 1999
- Key Issues/Preventing and Removing Barriers to Health Care/Support Brief to the Ontario Disabilities Act Consultation, August 1998

# **Additional Reports**

The DHC has worked in partnership with community stakeholders on the following:

- Supported Housing for People with Severe and Persistent Mental Illness: A Plan for Hamilton-Wentworth - The Housing Development Group, February 1999
- Hamilton-Wentworth Community Findings on the Change in the Good Faith Policy, Community Report, October 1998

The following individuals contributed to the work of the Hamilton-Wentworth District Health Council between April 1, 1998 and March 31, 1999.

#### Central-West **Emergency Health** Services Advisory Committee

James Borrett Brent Browett Ernie Jones Jim King Michael Koshowski Charles Longeway Lorie Luinstra Andy McCallum Barbara Mead Lynn Molyneux Brian Mullan Carolyn Skimson Charlene Sandilands\* Frank Scallan\* Elizabeth Richardson ‡ Don Hall‡ John Chen‡ Amy Ireland ‡

#### Central-West **Regional Trauma** Network

Lorna Banting Susan Beckermann Linda Dayler Mary Fawcett Diane Henderson Amy Ireland Carol Jones Rene Kesserman Jim King Michael Koshowski Barbra Mead Lynne Molyneux Dwight Prodger Mark Walton

## **Dual Diagnosis** Committee

Ann Baker\* Hal Bushey Barbara Chrysler Veronica Dunbar\* Robert Foster Karen Fraser Anne Howe Joel Hundert Anita Isaac Rose Johnson Nick Kates Joe Kovacich\* Bill Mahoney Shelley Marshall\* Rose Martino\* Shelly McCarthy Terry McGurk Lesley Robillard\* Judi Santone Ruth Scofield\*\* Bryan Shields\* Linda Smith\* Jane Summers Gerit Taeger\* Don Trebilcock Phyllis Turner Angela Verkoutiotis\*

# **Employment Ventures Group**

Ian Cassidy\* Ray Dingledine Dominic Fazio Robert Foster Bob Helwig Gord Hirano Vicki Julian

Ron Lea Trish Marriott Ron Whyte Harriet Woodside

# French Language Services Committee

Robert Bisson Lucie Charest-Hukui Michelle Cooper Ginette Cormier Rémi Desrochers Père Jacques Fortin Johanne-Louise Giroux Anne Gravereaux Élize Hartley\* Ray Johnson Marie Lynch Catherine Morley\*\*

#### French Language Services Planning **Sub-Committee**

Robert Bisson Lucie Charest-Hukui June Charles Bill Cooke Michelle Cooper Jackie Gordon Anne Gravereaux Irene Medcof Gerry Smith Anne Swift Margaret Warriner

#### Hamilton-Wentworth **Emergency Health** Services Advisory Committee

Margaret Ackerman Ross Allega Agostino Bellissimo Patrick Brennan Brent Browett Al Duffin John Hewson Amy Ireland Ray Johnson Ernie Jones Janie Lucas Mary MacLeod Andy McCallum Dwight Prodger Roger Pulver\* Elizabeth Richardson Ira Ross Charlene Sandilands Kevin Smith Raj Vadera

# **Health Card** Validation Committee

Beth Beader Sue Beckermann Denise Brooks Tom Cooper Mark Davies Neil Finnie Linda Follows Gordon Galer Kathy Hardill John Hewson Doreen Johnson Ray Johnson Donna Kirkpatrick Brother Richard MacPhee Pat Mandy Cindy Mutch Penny Nelligan • Michael Ollier Joanne Santucci Gerry Smith Jane Underwood \* Madina Wasuga

# **Health Services Access Group**

Debbie Bang Marilyn Craven John Hewson Anne Howe Anita Isaac Bob Issenman Nick Kates June Kertyzia\* Jean Lillie Shelley Moneta Penny Nelligan Mary Nelson Ken Roberts Lesley Russell Suzette Salama Gerry Smith

#### **Health Services** Planning & Review Committee - 1998

Dean Blackadar Donna Cripps Jane Gillman John Hewson Lesley Higgins Pauline McKinley Paul O'Krafka Dean Olsen John Ruetz Barbara Rioux Mary Seigner Kevin Smith Susan D. Smith Rita Soluk Karen Trollope Phyllis Turner Jane Underwood Sue Vanderbent

## **Health Services Planning & Review** Committee - 1999

Tom Abernathy Ross Allega Rick Beauchamp Carmen Bian Robert Bisson John Hewson Don Jaffray David Jewell Ray Johnson Nick Kates Brother Richard McPhee Keith Monrose Philomena Newberry Dean Olsen Brian Pogson John Ruetz Susan D. Smith Jane Underwood

# **Long Term Care Advice Group**

Gertrude Cetinski Heather Elbard Jean Lillie Dale Marshall Michael Meyer Pat Morden Ann Scott Larry Wigle

# **Long Term Care Bed Sitting Working** Group

Joyce Caygill John Freeland George Green David Jewell Jill Knowlton Mel Madamba-Wakeham **Bob Malloy** Luciano Piccioni Barbara Ross Mary Sinclair

#### Long Term Care/ Mental Health Committee

Janice Armstrong Nancy Biggane Deb Bryson Fred Cipryk Marsha Dinsmore Kim Eveleigh Robert Foster Joel Goldberg Oman Huhaq

Mishiko Ide Marilyn Jewell Moiya Keenan Marg Kovacs Sheila Lancaster Shelley McCarthy Barb McCoy Georgina McPhail Penny Nelligan Susan O'Riley Pat Riddle Beryl Stephen Phyllis Turner Judit Zsoldos

## **Employment** Work Group

Elske de Visch Eybergen\* Gord Hirano\* Dawna Griese Vicki Julian Trish Marriott\* Mary Puntillo Ann Roberts\*\* Ron Lea Ron Whyte\* Harriet Woodside\*\*

## Meaningful **Activity Group**

Mark Davies Robert Foster\* Joel Goldberg\* Helen Kirkpatrick Maureen Moore Mary Puntillo Phyllis Turner Fiona Wilson Harriet Woodside\*\*

## Mental Health/ Addictions Committee

Regan Anderson Barb Bell Miranda Borisenko Lorraine Chapman Grant Corbett Robert Foster Jane Gillman Marilyn Guest Anne Howe Anita Isaac Gloria Kain Nick Kates Dan Keeley Kas Klonowski Sheila Lancaster Lawrence Martin Jan Marlin\* Terry McGurk Pauline McKinley\*\* Penny Nelligan Ann Pero Mary Rivers Judi Santone Fred Sloss Phyllis Turner Fiona Wilson

## **Nominating** Committee

Livio DiNello Marion Emo Ray Johnson Pat Mandy Philomena Newberry Liz Weaver

# **Selection Team For Transfer Payment** Agency

Henry Aviles Hal Bushey rish Landry Shelley Marshall Pauline McKinley Ted McMeekin Colette Wilson

# Y2K Committee Patrick Baldwin

Anne Beriau-Haves Rick Brady Mark Burley Jovce Cadeau Kim Ciavarella

Jamie Clark Anne Devries Jeff Dunnan Dorothy Elliott Judy Goold Margaret Lambert Jean Lillie Mary MacLeod Mike Mattina Jim Miller Lesley Milley Judy Moran Karl Muller Saheed Rashid Bernie Shaw Tim Spence Jan Surette

# Advisory Groups

The following are advisory groups to the Hamilton-Wentworth District Health Council.

# Hamilton-Wentworth **Regional Discharge Working Group**

Beth Beader Anna Bernardo Denise Brooks Joyce Caygill Mary Ciotti Glynis Elliott Patti Ellis Maureen Harmer David Jewel Heather Khoury Liz Lamb David Lefebvre Nancy Nagawker Desmond Pouyat

# Primary Care Council

Marvin Caplan May Cohen Neil Finnie\*\* John Hewson Cheryl Levitt Jean Lillie Stephen Lloyd\*\* Lidija Marusic Laurie Panagiotou Les Solomon\* Jane Underwood Muriel Westmorland

#### **Regional Psychiatry Program Steering Committee Members**

Sharon Cavanagh\*\* Gary Chaimowitz Peter Cook Grant Corbett\* Marilyn Craven Fiona Wilson Robert Foster John Hewson Anne Howe Janice Humphrey Anita Isaac Gloria Kain Nick Kates Ken LeClair Rod MacLeod Brother Richard MacPhee Lawrence Martin\* Shelley Marshall\* Terry McGurk Pauline McKinley\*\* Norma Miedus\* Penny Nelligan Pat Ostapchuk Walter Owsianik Judi Santone John F. Schalkwyk Kevin Smith\* Richard Swinson Phyllis Turner Stuart Waldenberg \*

# COUNCIL **MEMBERS**

Patrick Brennan\* Marvin Caplan Gertrude Cetinski\* Bill Cooke\* Josie DiGiacinto\* John Hewson (Ex-officio) Leslie Higgins\* Ray Johnson Bill Kelly\* Don Lamont \*\* Pat Mandy Ted McMeekin\* Brian Mullan Philomena Newberry Kevin Smith\* Stan Tick Bruno Veldelago\*

# **EXECUTIVE** COMMITTEE

Marvin Caplan Bill Cooke Marion Emo Ray Johnson Philomena Newberry

# STAFF MEMBERS

Feria Bacchus\* Mike Barker\* Eileen Bain\*\*\* Carolyn Bowman Brenda Couch\* Marion Emo Maggie Fischbuch Caitlin Fralick\*\* **Ernest Jodoin** Corrine Johnston\*\* Maureen Kreisig\*\* Susan MacKay\* Lidija Marusic\*\*\* Betty Paolini Posie Poushinsky Kate Reed\*\* Janice Schreiber Eunice Wilkins\*\* Micheline Wylde

\* joined during the year

\*\* term ended during the year

\*\*\* student

\* retired





Hamilton-Wentworth District Health Council

Conseil régional de santé de Hamilton-Wentworth

10 George Street, Suite 301 Hamilton, Ontario L8P 1C8 Tel: (905) 570-1441 Fax: (905) 570-1202 Website: http://cwhweb. mcmaster.ca/hwdhc